

Community Service Component Student Work and Service Program SWASP 2011

researcher investigator observer

facilitator
partner
service-provider

advocate

problem-solver

consultant

promoter social activist organizer

founder
bridge-builder
pioneer

networker ground-breaker incubator

analyst
catalyst
strategist

supporter resource leader independent

collaborator
link participant
contributor

The Community Service Component of SWASP is a unique program that serves post-secondary students and nonprofit organizations and allows students and sponsors to develop a placement together. SWASP enables students to work in their home community during the summer, develop transferable skills, explore career interests and earn a tuition voucher and weekly stipend. SWASP students help nonprofit community groups carry out their programs, thus improving the quality of life in communities across Newfoundland and Labrador. SWASP relies on a three-way partnership comprised of Service Canada, the provincial Department of Human Resources, Labour and Employment and the Community Sector Council Newfoundland and Labrador.

What Post-Secondary Students Say About SWASP

"The tuition voucher helped me to lower the cost of school. Also, by doing things around my community, I learned to value it more."

"My SWASP placement was a great opportunity to learn how to communicate and work independently."

"Met great people, gave me experiences that will benefit my future career, increased my self-awareness and empathy. The tuition voucher was very helpful towards my educational goal."

"I benefited from the SWASP Program because it allowed me to be prepared financially for post-secondary and it allowed me to teach something I love, soccer."

"The voucher is a great help to both me and my parents with the costs of university."

"SWASP helped bring me up to date on technology used in offices, boosted my self-confidence, increased my knowledge of the nonprofit sector.

"I learned teamwork and it helped me realize my career choice of becoming a teacher."

Benefits to Students

All students said their placement supported career goals, gave valuable work experience, developed transferable skills or increased knowledge in specific areas, most often:

- $\sqrt{}$ Communication and interpersonal skills
- √ General work experience, labour skills
- √ Work ethic
- √ Teamwork, leadership, time management
- √ Learning to work with children or youth
- √ Organizational skills and responsibility
- $\sqrt{}$ Office and computer skills
- √ Personal development, patience, self-confidence
- √ Learning about community organizations
- √ Creativity and arts-related skills
- $\sqrt{}$ Working with seniors or people with disabilities
- $\sqrt{}$ Networking with contacts in their career field

The tuition voucher is recognized as an excellent means of saving money for post-secondary studies, thus reducing student loans and easing the financial burden on families.



designates communities with SWASP placements

SWASP Fast Fact

In 2011, **489** students were placed with **454** organizations in **208** communities throughout Newfoundland and Labrador to complete their SWASP placements.





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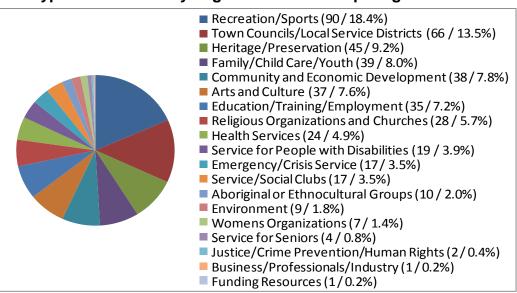
SWASP Placement Ratings

Monitors across the province conduct telephone and onsite interviews with students and sponsors during the placement and written comments are received at the end of the program. By this means, feedback was received from 100% of placements. Almost everyone rated their placement as either excellent or very good.

Placement Ratings	Student Interviews	Sponsor Interviews
Excellent or Very Good	97.6%	99.1%
Satisfactory	2.2%	0.9%
Unsatisfactory	0.2%	n/a
Poor	n/a	n/a

Written feedback on the program itself was received from **95%** of students and **97%** of sponsors. The vast majority (95% of students and 97% of sponsors) rate the program as excellent or very good.

Types of Community Organizations Participating in SWASP



What Community Organizations Say About SWASP

"We were able to offer employment and mentorship to youth as well as motivate them with regards to university. We had a wonderful addition to our camp."

"The SWASP staff was most helpful in any discussion we had with them. Very polite and professional."

"This is an excellent program in helping students with their education cost and give them experience working in the workplace while also learning skills."

"Great seeing our young students take an interest in their hometown."

"Without SWASP, we would not have been able to have someone for programming in the summer months for those who needed it."

Benefits to Nonprofits and Communities

Sponsors can run summer programs, keep facilities open and get extra work done without incurring costs of wages. Students bring skills, talent, ideas and enthusiasm.

The Community Service Component of SWASP is meeting its goals of providing career-related opportunities to students and encouraging the pursuit of post-secondary education, while helping community organizations fulfill their mandates and satisfy some of the broader needs of the community.

Thank you to sponsors, students, funders and CSC staff and volunteers for a successful 2011 SWASP year!

